



ICT Hub Newsletter – the Trustees and Governance issue

Welcome to the trustees and governance issue. How well does your organisation apply governance to ICT and what are the boundaries between staff and volunteer, manager and trustee? As the Hubs launch a new guide to ICT governance (of which more later), find out why governance is important and what you and your organisation might do better...

Links...

- Articles - training
- Case Studies
- Knowledgebase resources
- ICT Hub and around the web
- Training and Events
- Noticeboard

Articles...

What can you do to improve your ICT Governance and why do you need to? Thoughts and reflections for trustees, staff and volunteers.

- **ICT Governance in the Voluntary Sector – a perspective** An overview of ICT Governance – what you need to know and what to do about it. [Read article](#)
 - **Engaging Trustees in ICT Governance** How organisations can better engage trustees (and what's in it for them) [Read article](#)
 - **ICT Governance Action Plan –** How to make your lives easier and your organisation performance better [Read article](#)
- **ICT Procurement –** How do we best go about buying software and services and what needs to change? [Read article](#)

Case studies of the month...

- **Trustee communications** – how does ICT support busy trustees effective governance?
[Read case-study](#)
- **Holding accountable** – getting the best out of ICT staff and trustees through accountability
[Read case-study](#)

Resources from ICT Hub Knowledgebase

New this month...

- **Eight Secrets Of Effective Online Networking** - Tips, tricks, and tools for using and managing your social networks wisely
- **Determining Your Social Network Needs** - Getting the most from online tools for social networking
- **“What's In There?” - Opening Up The Box** This article describes the major hardware components of a PC, what they do, and what to do if it goes wrong.
- **"Who's That I Just Talked To?" Contact Management For The Voluntary Sector** How to track organisational constituents and donations.
- **The True Costs Of Free And Low-Cost Software, Is That Bargain Really A Bargain?**
Understanding the true costs of free and low cost software

See www.ichubknowledgebase.org.uk for more articles

Resources and News from the ICT Hub and around the web

- **A cure for your nightmares?**
From Nightmare to Nirvana is the new ICT Governance Guide from the ICT and Governance Hubs. Featuring step by step guides to engaging trustees, building a case for ICT with management committees and addressing key governance issues of risk and return on investment, the guide could make a big difference to your trustees attitudes to ICT. Order a copy or download the pdf from www.ichub.org.uk/publications after 10th March 08.

- **Circuit Riders Conference 2008 – Standards and Skills for the Sector.**

Over 60 Circuit Riders attended the fourth national Circuit Rider Conference in Birmingham. To find out what you missed or to review any of the workshops; all materials, notes and photos from the sessions are available [here](#)

- **Silver Surfers Day – 23rd May 2008 is a day to mark in your calendar.**

Silver Surfers Day is a great opportunity to support older people with digital literacy and to involve your community in helping them use ICT. If your older trustees aren't IT literate maybe this is your opportunity to build new skills and make all your lives easier. Find out more at www.silversurfersday.org

- **Do you have an innovative IT solution?**

Microsoft UK has launched its third annual DesignIT competition, inviting IT professionals to come up with ways to solve charities' IT challenges through innovative and creative ideas. Closing date 21st March 2008 <http://www.microsoft.com/uk/designit>

- **Charities score low on website accessibility**

AbilityNet report on the state of the nation at www.abilitynet.org.uk/enation10

- **Ten Things Your IT Department Won't Tell You**

The Washington Post helps us get around company acceptable use policies and do the things we need to do [Read](#) (thanks, Miles)

- **Why internet fundraising is so cool (and can raise a few million)**

What can you do to raise funds on the internet and how does it compare with other methods of fundraising. The world's largest orphan charity have some thoughts www.soschildrensvillages.org.uk/charity-news/editorial.htm More thoughts on the future of internet fundraising. [Read](#)

- **Debunking six myths of the data protection act**

Ever thought someone was spinning you a line on the DPA? <http://www.out-law.com/page-8840> An introduction to data protection at <http://www.ictHubknowledgebase.org.uk/dataprotectionactintroduction>

- **More quick links to tech news for the voluntary sector** – Here's one our London regional champ prepared earlier... [read](#)

Training and Events

ICT Hub National Conference – March 11th, Kensington Town Hall, London

This annual event will include keynote speakers, an awards ceremony and morning and afternoon sessions under the themes of ICT Management, engaging new audiences, protecting your organisation, and using ICT. Workshops will include how to avoid viruses and internet scams; using the internet to reduce your carbon footprint, how to get the most from online fundraising as well as opportunities to gain hands-on experience with Open-Source software. [Find out more](#)

Make Web 2.0 work for you – March 20th, NCVO, London

What are the benefits of Web 2.0 technology for the voluntary sector? Do you know what the latest developments are? Are there lessons to learn from other industries that can help us improve how we communicate? [Find out more](#)

Media Communications: Could your organisation benefit from specialist Third Sector communications training in 2008? Media Trust is offering a range of **FREE** and affordable training in the key areas of new media communications, marketing, and PR. [Find out more](#)

Helping groups to identify and plan their ICT needs - March 18th, Manchester

This is a practical course for development workers to gain an understanding of how to best advise groups on aspects of ICT - for example planning, funding, writing a strategy and where to look for support with getting ICT equipment. Following the success of last autumn's workshops in partnership with the NAVCA SKiLD project, this course will be running again on March the 18th in Manchester. [Find out more](#)

ICT Hub regional infrastructure events

Until the end of March there is a host of workshops and seminars being run across the country for specific infrastructure groups including LGBT, BME, Homeless and Arts. If you would like further information on any of these, please go to the ICT Hub events section and search by region: www.icthub.org.uk/events

Notice Board

ICT Hub publications are now back in stock!

To find out what is available, order copies, view online or download in pdf format, visit www.icthub.org.uk/publications

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